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Access to General Practice in Leeds

Date: 12th September 2023

Report of: Head of Democratic Services

Report to: Scrutiny Board (Adults, Health and Active Lifestyles)

Will the decision be open for call in? ☐ Yes ☒ No

Does the report contain confidential or exempt information? ☐ Yes ⋈ No

Brief summary

- Access to General Practice remains a key area of interest to the Adults, Health and Active Lifestyles Scrutiny Board. In March 2023, the Scrutiny Board received a report from the ICB Accountable Officer (Leeds Place) that reflected the key priority work areas of the ICB in Leeds, which included a section on improving access to General Practice.
- At the request of the Scrutiny Board, a further update has been provided by the Leeds Health and Care Partnership which provides an overview of the Primary Care Access Recovery Plan, its implementation within Leeds and a summary of the activity currently taking place across Leeds primary care providers.

Recommendations

Members are requested to consider and provide any comment on the appended briefing paper from the Leeds Health and Care Partnership on the current position surrounding access to General Practice in Leeds.

What is this report about?

- 1 At the request of the Adults, Health and Active Lifestyles Scrutiny Board, the Leeds Health and Care Partnership has provided a briefing paper on the current position surrounding access to General Practice in Leeds (see Appendix 1). This briefing paper covers the following areas:
 - Local and National Context
 - ➤ Local Implementation of the Access Recovery Plan
 - Access Indicators
 - Workforce
 - Patient Satisfaction and Experience
 - General Practice and Population Growth

What impact will this proposal have?

- 2 Access to General Practice remains a key area of interest to the Adults, Health and Active Lifestyles Scrutiny Board. In May 2023, NHS England published the Delivery Plan for Recovering Access to Primary Care which signalled two key ambitions:
 - > Tackle the 8am rush and reduce the number of people struggling to contact their practice.
 - > Patients to know on the day they contact their practice how their request will be managed
- The appended briefing paper by the Leeds Health and Care Partnership provides the Scrutiny Board with an overview of the Primary Care Access Recovery Plan, its implementation within Leeds and a summary of the activity currently taking place across Leeds primary care providers.

How does this proposal impact the three pillars of the Best City Ambition?

4	The current Leeds Health and Well-being strategy sets out the ambition that Leeds will be a
	healthy and caring city for all ages, where people who are the poorest improve their health the
	fastest. The aims of integrated care support many of the strategy's priorities including "the best

What consultation and engagement has taken place?

care, in the right place, at the right time".

Wards affected:			
Have ward members been consulted?	□ Yes	□ No	

- 5 In March 2023, representatives from the Leeds Health & Care Partnership attended a meeting of the Adults, Health and Active Lifestyles Scrutiny Board to discuss key priority work areas of the ICB in Leeds, which included improving access to General Practice.
- Representatives from the Leeds Health & Care Partnership will be attending today's meeting to present the appended briefing paper and address any further questions from Board Members. Representatives from the GP Confederation will also be in attendance to provide an independent viewpoint and contribute to the Board's discussions.

What are the resource implications?

7 Any related resource implications will be reflected as part of the appended briefing paper.

What are the key risks and how are they being managed?

8 Any related risk management implications will be reflected as part of the appended briefing paper.

What are the legal implications?

9 In accordance with the Health and Care Act 2022, Integrated Care Boards (ICBs) took on the commissioning responsibilities of Clinical Commissioning Groups from 1st July 2022, as well as being tasked with leading the integration of health and care services across their area.

Appendices

• Appendix 1 – Briefing paper from the Leeds Health and Care Partnership on the current position surrounding access to General Practice in Leeds (September 2023).

Background papers

None